



PLC
Project Leadership Course
EXECUTIVE DEVELOPMENT
4.0 READY



4.0
TRANSFORMATION

Mauritius & Africa 4.0



Line in the Sand drawn in the Leadership 4.0 Primer with enthusiastic multi-industry participation supported by key thought leaders and distinguished speakers from Asia & Africa. Follow-up 26-27 September 2018 Conference promises even greater coverage and insights



More than 100 delegates across the key industries of FSI, Hospitality, Sugar, Textile, ICT, Media, SME, Construction, Automotive, Professional Services, Education, Medical, Logistics & Transportation, Public Sector and Manufacturing participated enthusiastically and could now craft **blueprints and action plans** to address the impacts to Businesses, Government, Society & Individuals in Mauritius supported by the **adaptive leadership** to be compassionate and engaging.



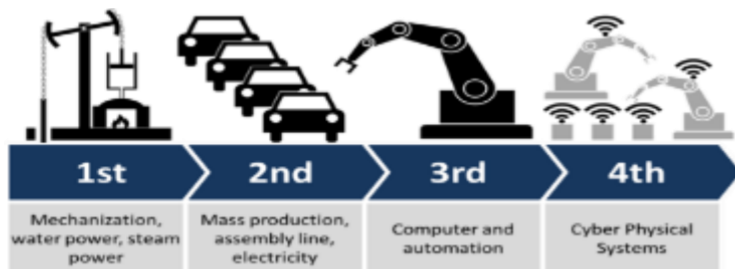
More than **12 Keynote and distinguished Industry Guest Speakers** graced the occasion to share **insights** of Industry 4.0 & Digitalization, the **current state** of Industry 4.0 and the Digitalization **Ecosystem** in Mauritius as well as the **Emerging Technologies, Operational Excellence & Leadership 4.0-ready skills**.



Artificial Intelligence (AI) & Big Data, Robotics, IIOTs, Cloud Computing, Augmented Reality, FinTech-SMART Factory-SMART Farming-SMART Textile-SMART Hospitality, Disintermediation & Disruptive Innovation, CyberSecurity, STEM, Digital Economy, Digital Employees, Digital IQ & Leadership 4.0

Industry 4.0 – Fundamental Shift in the way we Live, Work & Interact

10%

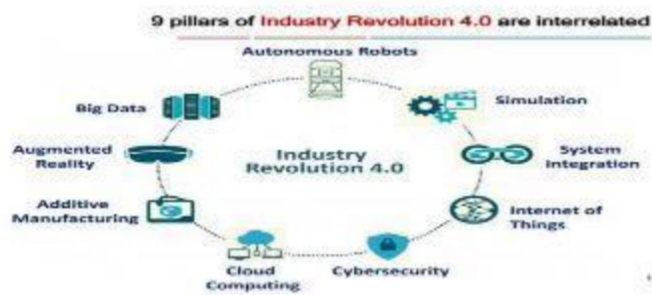


Industry 4.0 is here and now. Traditionally, organizations which have great leaders are more able to anticipate emerging challenges, more inspiring in leading the organizational changes and more successful in translating strategies into realities. We are living in exponential times where intensifying changes occur at an exponential speed:

- a. The estimated 4 exabytes of unique information to be generated this year exceed the previous 5,000 years
- b. Fortune survey found that just 10% of well-planned talent management programmes will prepare the desired **Future 4.0 Leaders**.

While jobs are destroyed, there are instances of larger job creation. The answer needs to be the triumph of hope over fear. How we respond now – the **Line in the Sand** – will baseline our future growth and successes.

Transformation 4.0 – Are We Ready?



Mauritius 4.0 ecosystem, in the context of IOR 4.0, Africa 4.0 & World 4.0, must respond to the megatrends of futuristic digital transformation which are causing profound shifts across all industries. Accelerated effort is required, since most companies are estimated to be at **Industry 2.5/3.0**, to focus on bridging the gap, leveraging on the unknown and yet constantly emerging and meaningful exponential technologies.

Industrial companies are transforming into fully digital enterprises, utilising big data, reducing costs on product development and placing massive emphasis on customer integration into industrial digital ecosystems (**Digital FTZ**).

Customers want a unique experience, forcing businesses to understand their individual pains and tailor products/services specific to what they need.

Successful businesses anticipate change, develop bespoke digital products in the **Digital Factory** with agility and maximise their business growth.

Leadership 4.0 – Quo Vadis



5%
33%
500B
1T

Immense Leadership Impact especially on digital readiness and competencies of leaders. Being digitally sophisticated means having:

- a. **digital IQ**, agility/mobility leadership and culture
- b. data sciences
- c. innovative, customer-centric & personalized / individualized business models & collaboration (customer-specific adaptation).

Working in highly vertical-horizontal networked ways, with high risks/high rewards outcome, **Industry 4.0 Leaders** need to:

1. Understand & leverage on big data and analytics (**learning & acquiring intelligence**)
2. Incorporate IoT experience (**multitude of integrated channels/devices to communicate & interact**)
3. Leverage on dynamic mobile devices (**natural effective direct information exchanges**)
4. Focus on **strategic value creation** (leveraging on automation/robotics/additive manufacturing to work for you, thus enabling teams and organizations to think more strategically)
5. Adopt **quick-to-market, cost-effective** cloud usage (use cloud-based secured solutions).

With Talent Readiness less than 5%, and Organization Advanced Preparation less than 33% in a **Digital Economy** of US500B Annual Digital Revenue and almost US1T Annual Industrial-sector Digital Technology Investment, **Leadership 4.0** readies the employees to drive the required organisational change by changing mindset, and harnessing diversity to achieve superior performance.

LEADERSHIP 4.0

CONVERGENCE, DIGITALISATION & TRANSFORMATION

2-DAY LEADERSHIP 4.0 BLUEPRINTING CONFERENCE SEPTEMBER 26-27, 2018

Interact with local practitioners and International experts on Convergence, Digitalisation & Transformation. Learn from the leading Industry 4.0 expert practitioners from blue chip companies, service providers & leading organisations & create/update your I40 Blueprint



1-DAY LEADERSHIP 4.0 IMPLEMENTATION MASTERCLASS OCTOBER 26, 2018

Review progress, benchmark against other successful business cases & discuss PPP challenges with Industry 4.0 experts and industry peers. Outline & Update **SMART 4.0 Digital Economy Plans** with alignment to Vision **2025** for Mauritius & Africa

4.0 TRANSFORMATION PROGRAMME

To remain successful in the years to come, organizations must incorporate **Transformation 4.0** so that their people are able to rapidly respond to a disruptive industry environment.
The time to act is NOW



Meet the Keynote Speakers



TAN Chee Peng

With the **exponential changes** brought about in **exponential times** by the 4th Industrial Revolution, it is really going to be **survival for the fittest** - those who have a **plan/blueprint** and strategically know how to **disintermediate and deliver business values** in **Industry 4.0** era.

Delivered with specific examples across industries including the **financial industries (FinTech 4.0 & Digitalization)** and referencing **insights from other industries**, the **impactful 2-day Blueprinting Conference** will be an **eye-opener** to the **external realm of realities** and a **deafening wake-up call to internal leaders/stakeholders** to the take first self-initiated steps - from **awareness to execution consciousness & flawlessness**.



Mehmet KÜRÜMLÜOĞLU

For decades, Germany has been ranked among the **world's leading industrialized nations**. Manufacturing accounts for more than 22 percent of its economic output (2013), compared with a figure of around 12 percent in the USA. Global corporations are the driving force behind Germany's manufacturing sector. They include **automotive companies** such as BMW, Daimler and Volkswagen and **corporate groups** such as Airbus, BASF, Bosch, Fresenius and Siemens as well as an array of medium-sized firms that rightly receive widespread plaudits.

The **Keynote Speaker** will share his vast **Industry Expert** experiences across several industries where Industry 4.0 has been implemented, the **success stories**, the **challenges** while implementing and ways how to overcome these challenges. These sharing will help you to craft your own organization **Industry 4.0 Blueprint**.



Jean-Michel FELIX

With more than 23 years' **people-process-technology consulting** experience, Mr Jean-Michel FELIX has tremendous diverse industry and functional expertise in strategic thinking, system implementation, audit, advisory and consulting experience, both locally and overseas.

A **ACCA Fellow**, a **Certified Internal Auditor (CIA)**, an **ISACA-certified Risk and Information Systems Control (CRISC)** qualification professional, Mr FELIX was a **Senior Manager** with De Chazal Du Mee DCDM (now known as BDO), **Managing Director** of Finlease Co Ltd where he drove the company to **number one** in the Mauritius market place, **Head of Group Internal Audit, Group Compliance and Anti-Money Laundering and Fraud Business Units** where - in parallel - he took over a challenging Core Banking System implementation, completed **on time** and delivered **sustainable business benefits**.

Having setup the **Group Project Management Office (GPMO)** to drive strategically important projects to successful business outcome, Mr FELIX up levelled the GPMO and corporatized it into **MCB Consulting Services Ltd (MCBCS)**. As the founding CEO of MCBCS, he has over the past 48 months led more than **320 successful diverse overseas assignments in 29 countries**.



Prof Bart F. NORRÉ

With more than 30 years' of **Executive Management** experience, Prof Bart NORRÉ has in-depth **Neuroscience & Customer Engagement Strategy** practices expertise, and a **Blockchain** enthusiast. After 15 years assisting **Swiss startups** to succeed, he embarked on **Neuromarketing**, among others **pioneering NMSBA**, a worldwide **Neuromarketing** organization, and **co-founding HONEUR**, which helps the marketing practitioners to integrate neuromarketing insights intuitively.

With major in Political Sciences, Philosophy and Communication Science from KULeuven Belgium, Prof NORRÉ is also a don at the **Fribourg School of Management** and the **University of Applied Sciences in Lausanne**, teaching strategic management, international management and neuromarketing of which essence will provoke **disruptive changes** in many domains of a company as well as in **humanity** itself. He specializes in the impact of **non-conscious mind** on human behaviour.

A **compassionate blogger & believer** that one cannot keep things until one gives them away - by sharing, we learn and enlarge our insights - he shares ideas and insights widely on **bartnorre.wordpress.com** and **internetbusinessclub.ch**. An avid **songwriter** since the age of 6, he released his first album "**point Bart**" in 2014 (www.pointbart.com).

Meet the International Speakers



Ian FLETCHER

Today, **cloud-based** services typically offer corporate and small, medium enterprise customers a **cost-effective** and **dynamic** avenue to large-scale computing, with services offering infrastructure, operating systems and software. The inclusion of the developing concept of Internet of Things (IoT) will be able to provide **additional information** to customers for their processing of Big Data from multiple sources such as from devices, sensor networks and social media channels.

In the relatively near future, a standards and cloud-enabled IoT for service providers will likely also serve **“the connected person.”** This is already happening to some degree via **apps** on mobile devices. The personalized cloud for individuals will be populated by devices, software and data that ultimately bring the world to one’s digital doorstep.

The Speaker will emphasize on the **challenges associated** with IOT in terms of **Data Security** and how to effectively address them



Marc ISRAEL

The 4th Industrial Revolution will impact us in much more extensive ways and from **various perspectives**, not only from a technological and economical standpoint, but also **biologically** and **ethically**

This new Industrial Revolution is evolving with much greater speed, affecting many countries, economies and industries around the world, necessitating a complete **overhaul** of existing processes and systems. The 4th revolution will fuse ubiquitous computing, AI, unmanned systems, synthetic biology and 3D/4D printing technology and will lead to a culmination of **physical, digital** and **biological paradigms**, completely **changing** the **societal fabric** of our times in ways that were previously unthinkable



Ian DILLON

An ideal digitalized, automated, Industry 4.0 world is one in which people, machinery and systems are all **digitally linked**. It will provide manufacturers with greater **efficiency, quality** and **performance** for their businesses. But, to reach this goal requires careful planning – and financing

A successful transition to Industry 4.0 is likely to be reached in a series of steps, rather than a wholesale and sudden change. Experienced managers know that they risk dangerous business disruption if they move too far, too fast, without **quality controls** and return-on-investment measures firmly in place.

The Speaker will attempt to **uncover** the **pathway** to **success** and identifies the **key challenges** to **digital transformation**.



Emmanuel GAVACHE

Over the last decade, a new source of innovation in financial services has emerged from financial technology start-ups and technology companies. These new firms have been quicker than banks to take advantage of advances in **digital technology**, developing banking products that are more user-friendly, cost less to deliver and are optimised for digital channels. This relative success is unsurprising. These new players are **unburdened** by the demands of regulatory compliance which banks are subject to and which have increased dramatically since the financial crisis. They are **unencumbered** by the **clunky legacy systems** that banks struggle to maintain. They can focus on creating **single-purpose solutions**, designed to offer an **improved experience** within just one product or service. They are more in tune with the **peer-to-peer** (P2P) culture engendered by the explosion of **social media**.

The Speaker will talk on how **FinTech** is impacting the Financial Industry and the pros & cons associated with it

2-DAY LEADERSHIP 4.0 BLUEPRINTING CONFERENCE

SEPTEMBER 26-27, 2018

AGENDA

Day 1

Day 2

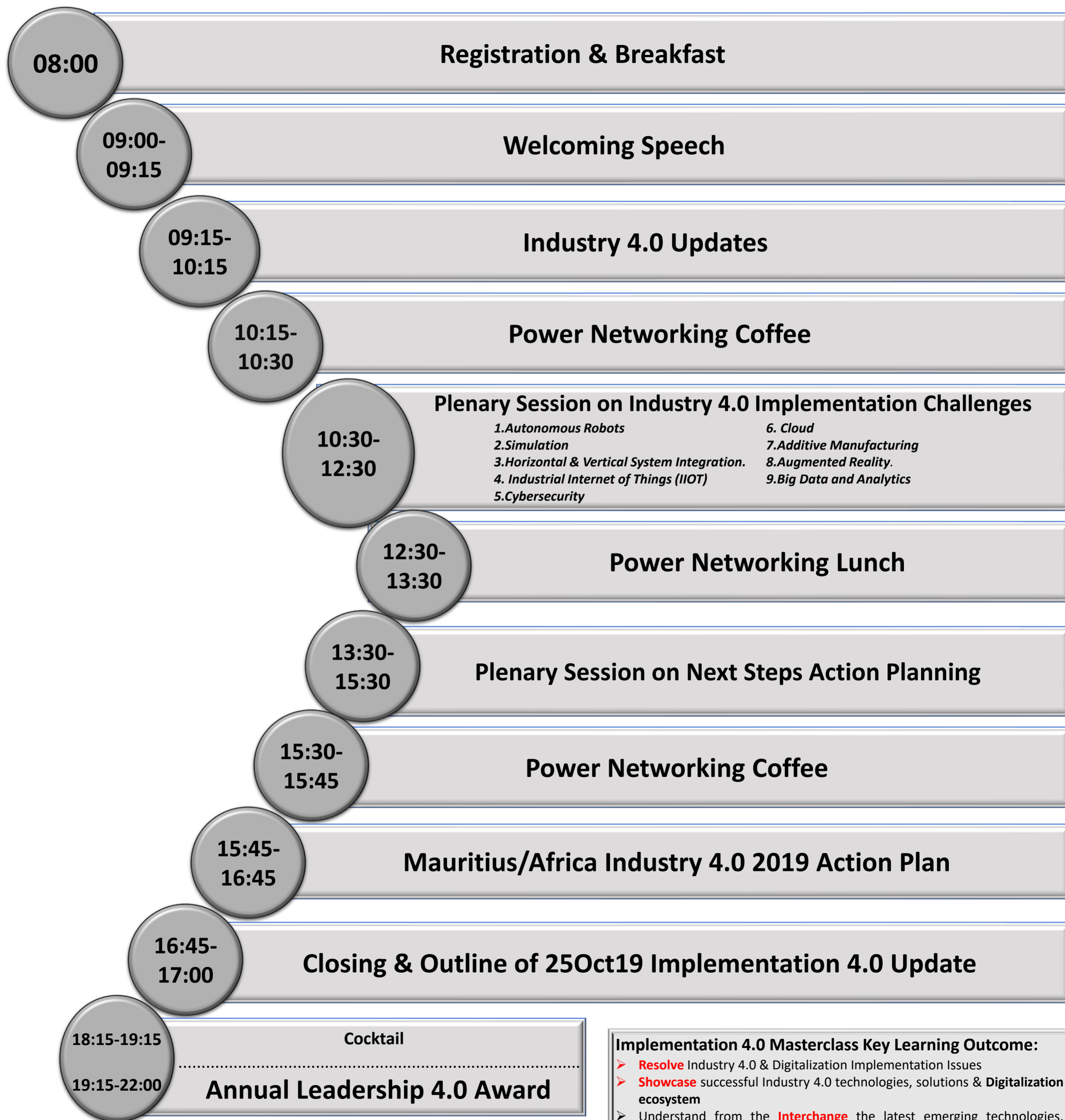
08:00 Registration & Breakfast	1	08:00 Breakfast
09:00-09:15 Welcoming Speech	2	09:00-09:45 Digitalization Pathway to Industry 4.0 <i>Ian DILLON, Co-Founder and FinTech-Blockchain Expert & Top Entrepreneur, NOW Money</i>
Chairman: Chee-Peng TAN, Group CEO, Business Technovise International Guest of Honour: <i>The Honourable Mrs Fazila JEEWA-DAUREEAWOO, Vice-Prime Minister, Republic of Mauritius</i>		
09:15-10:15 Industry 4.0/Digitalization – Innovations, New Developments & Transition Success Stories <i>Mehmet KÜRÜMLÜOĞLU, Consultancy Center Head & Industry 4.0 Expert, Fraunhofer Institut für Arbeitswirtschaft und Organisation</i>	3	09:45-10:30 The Digital World – IOT, Big Data, Data Security & The Cloud <i>Ian FLETCHER, Global Business Development Director & Design Thinker, IBM Gulf & Levant</i>
10:15-10:45 Power Networking Coffee	4	10:30-11:00 Power Networking Coffee
10:45-11:15 The 4th Industrial Revolution – Bringing Tomorrow’s Technologies Today <i>Jean Michel FELIX, CEO & Digitalization Expert, MCBCS</i>	5	11:00-11:45 Digital Future – From Physical to Digital & Biological <i>Mark ISRAEL, Intelligent Chief Technology Officer & Digitalization Expert, Microsoft West, East & Central Africa</i>
11:15-11:45 Industry 4.0 – The Future of Textile Manufacturing	6	11:45-12:45 Technology 4.0 Panel Session Chairman: Shateeam Sewpaul, General Manager, Harel Mallac Technologies Panelists: Ian DILLON, Co-Founder, NOW Money; Ian FLETCHER, Global Business Development Director, IBM Gulf & Levant; Mark ISRAEL, Intelligent Chief Technology Officer, Microsoft West, East & Central Africa; Dr Krishna Oolun, ICT Expert
<i>François WOO GOSK, Managing Director & Entrepreneur Extraordinaire, Compagnie Mauricienne de Textile Ltée</i>	7	12:45-13:45 Power Networking Lunch
11:45-13:00 Business 4.0 Plenary Panel Session Chairman: Chee-Peng TAN, Group CEO, Business Technovise International Panelists: Mehmet KÜRÜMLÜOĞLU, Consultancy Center Head, Fraunhofer Institut; Jean Michel FELIX, CEO, MCBCS; François WOO GOSK, Managing Director, CMT; Kee Chong LI KWONG WING GOSK, Chairman, SBM Group	8	13:45-14:15 Leadership 4.0 - Surviving the Industry 4.0 Era <i>Chee-Peng TAN, Group CEO & Leadership 4.0 Practitioner, Business Technovise International</i>
13:00-14:00 Power Networking Lunch	9	14:15-14:45 Digital IQ & Digital Employee 4.0 <i>Prof Theeshan Bahorun GOSK, Chairman Polytechnics Mauritius</i>
14:00-14:45 Customer Experience 4.0 – Accelerating Revenue Through Digital Transformation	10	14:45-15:15 Employer & Workforce 4.0
<i>Dale SMITH, Managing Director & RevOps Technologist, webworx.io</i>	11	15:15-16:00 Human Capital 4.0 Panel Session Chairman: Chee-Peng TAN, Group CEO, Business Technovise International Panelists: Prof Theeshan Bahorun GOSK, Chairman, Polytechnics Mauritius; Sridhar Nagarajan, CEO, MauBank
14:45-15:30 Reengineering Trust in Governments – Blockchain & Beyond	12	16:00-16:30 Power Networking Coffee
<i>Prof Bart F. NORRÉ, CEO and Neuromarketing & Blockchain Expert, TM Tandem Marketing sarl</i>	13	16:30-17:30 Mauritius/Africa Industry 4.0 Action Plan Panel Session
15:30-16:00 Power Networking Coffee		17:30-17:45 Closing & Outline of 26Oct18 Implementation Update
16:00-16:45 Future of Industry, Manufacturing (AR/VR) & Smart Factory 4.0 <i>Emmanuel GAVACHE, CEO and Manufacturing, Smart Factory 4.0 & IoT Expert, Eridanis</i>		
16:45-17:45 Industry 4.0 Panel Session Chairman: Dev Sunnasy, President, MITIA Panelists: Dale SMITH, Managing Director, webworx.io; Prof Bart F. Norré, CEO, TM Tandem Marketing sarl; Emmanuel GAVACHE, CEO, Eridanis		
17:45-18:00 Day 1 Wrap-up		
18:00-19:00 Networking Cocktail		
19:00-21:30 Gala Dinner		
Guest of Honour: <i>Charles Cartier, Chairman, Economic Development Board</i> Speakers: <i>Mehmet KÜRÜMLÜOĞLU, Consultancy Center Head, Fraunhofer Institut</i>		

Conference Key Learning Outcome:

- Seize leadership in gaining deep insights of Industry 4.0 & Digitalization, and craft organization’s **Blueprint**
- Understand the latest state of Industry 4.0 & the **Digitalization ecosystem** from real-life I40 practitioners
- Aware of the latest emerging technologies, operational excellence & leadership skills to be **4.0 Ready**
- Valuable **Knowledge Exchange & Networking Platform** of leadership insights, technology applications, **Sandbox** ideas & challenges, case studies, panel discussions & practical approaches with international speakers/practitioners
- **Assimilate** from Learning Journeys through immersive experiences from Case Studies (Values/Benefits, Mistakes & Policy Support).

1-DAY LEADERSHIP 4.0 IMPLEMENTATION MASTERCLASS OCTOBER 26, 2018

AGENDA



Implementation 4.0 Masterclass Key Learning Outcome:

- **Resolve** Industry 4.0 & Digitalization Implementation Issues
- **Showcase** successful Industry 4.0 technologies, solutions & Digitalization ecosystem
- Understand from the **Interchange** the latest emerging technologies, operational excellence & leadership skills to be **4.0 Ready** in an **expanded ecosystem**
- Valuable **Knowledge Exchange & Networking Platform** of leadership insights, technology applications, **Sandbox** ideas & challenges, case studies, panel discussions & practical approaches
- **Assimilate** from Learning Journeys through immersive experiences from Case Studies (Values/Benefits, Mistakes & Policy Support)
- Outline **2019 Action Plan**

PARTICIPANT DETAILS

Title (Mr/Mrs/Ms/Prof/Dr): Family Name (Surname): First Name:

Email Address: Mobile Number:

Date of Birth: (DD/MM/YYYY): Total Working Years:

Company / Organization : Designation:

Address:

REGISTRATION DETAILS



NUMBER OF PARTICIPANTS

2-day Blueprinting Conference, 26-27th September 2018

Local	Overseas
Rs 35,000/pax	USD 1,500/pax

MQA APPROVED

1-day Implementation Masterclass, 26th October 2018

Local	Overseas
Rs 18,000/pax	USD 1,000/pax

MQA APPROVED

Contact us for special **Early Bird /Group Registration** pricing.



PAYMENT INFORMATION



Please **invoice** my company/organisation and payment will be made prior to the start of the Course.

PAYMENT METHOD

The only method of payment acceptable is via Telegraphic Transfer to the bank account of the Team SYNthesis (Mauritius & Africa) Ltd. Payment must be received 10 days before the start of the course.

Swift Code: STCBMUMU
Account Name: Team SYNthesis (Mauritius & Africa) Ltd
Bank Account No: 610 301 0003 7432
Bank Name: State Bank of Mauritius
Bank Address: State Bank Tower
 1 Queen Elizabeth II Avenue
 Port Louis
 Mauritius

CONFIRMATION

1.Registration is on a first-come-first-served basis
 2.To confirm your registration(s), all registration form(s) must be accompanied with a Letter of Undertaking (LoU) on the company's letterhead



ENQUIRIES & REGISTRATION



Team SYNthesis (Mauritius & Africa) Ltd

4A Hitchcock Avenue, Quatre Bornes

Tel: 465-0048 / 454-6730 / 5256-3090 / 454-7719

Fax: 454-6730

Email: PLCsecretariat@teamsynthesis.com

URL: <http://www.teamsynthesis.net/PLCPortal/Public/Register.aspx?ID=109&type=Training>



VENUE & ACCOMODATION



The Ravenala Attitude, Mauritius

Email: mice@theravenala-hotel.com

Tel: (230) 204 3000

****The organizers reserve the rights to change the venue at their discretion**



[PAYMENT POLICY] Payment is due in full at the time of registration. Full payment is mandatory for event attendance.

[CANCELLATIONS & SUBSTITUTIONS] You may substitute participants at least 5 working days prior to the beginning of the Course. Cancellations will be refunded only if made in writing at least 10 days prior to the beginning of the Course. No refund is given for any late cancellations for participants who do not show up for the course (no show). ****The organizers reserve the rights to change the venue at their discretion.**