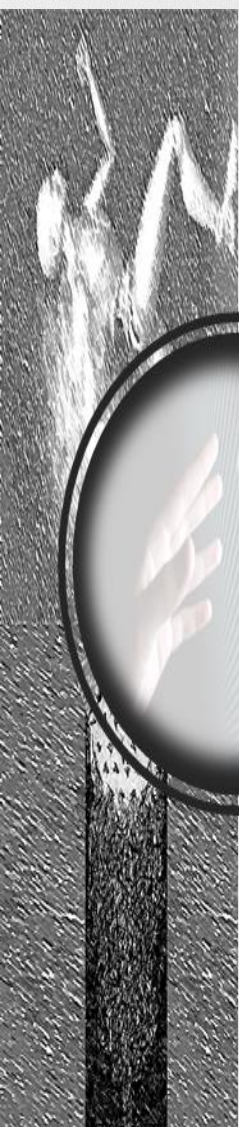


# i40 Insights



## 4.0 Leadership

The Era of Disruption: From Surviving to Thriving

**23 October 2020 Mauritius  
REGISTER NOW**





The Era of Disruption: From Surviving to Thriving

#Industry4.0, #i40, #Leaders4.0, #Leadership4.0, #4IR, #Asia4.0, #Africa4.0, #PM4.0, #PMIS4.0, #PMO4.0



# INDUSTRY 4.0

## Masterclass

10 September 2020, Malaysia

23 October 2020 Mauritius

# LEADERSHIP 4.0

## CONVERGENCE, DIGITALISATION & TRANSFORMATION

### 1-DAY INDUSTRY 4.0

### IMPLEMENTATION PROGRAMME

### LEADERSHIP 4.0 MASTERCLASS

Malaysia: 10 September 2020

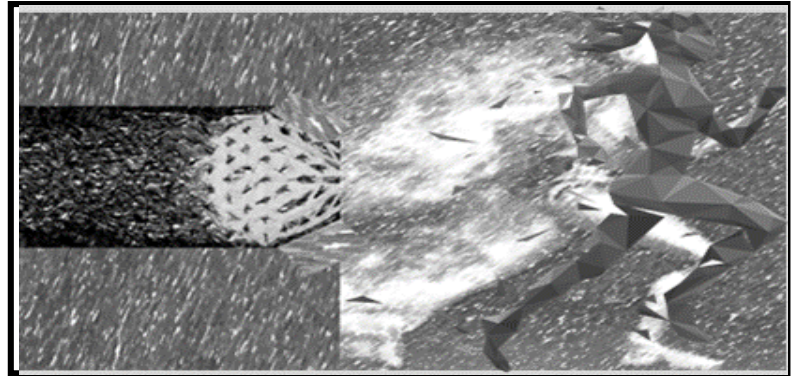
Mauritius : 23 October 2020

**Review** progress, **benchmark** against other successful business cases & **discuss** Implementation-focused **Crucial Enablers** with Industry 4.0 experts and industry peers.

The learning outcomes are:

- ❖ **Resolve** Industry 4.0 & Digitalization Implementation Issues
- ❖ **Showcase** successful Industry 4.0 technologies, solutions & Digitalization ecosystem
- ❖ **Understand** from the Interchange the latest emerging technologies, operational excellence & leadership skills to be 4.0 Ready in an expanded ecosystem
- ❖ **Valuable Knowledge Exchange & Networking Platform** of leadership insights, technology applications, Sandbox ideas & challenges, case studies, group discussions & practical approaches
- ❖ **Assimilate** from Learning Journeys through immersive experiences from Case Studies (Values/Benefits, Mistakes & Policy Support)
- ❖ Outline 2021 Action Plan.

Outline & Update **SMART 4.0 Digital Economy Plans** with alignment to Vision 2025 for Malaysia & Asia.



# 4.0 TRANSFORMATION PROGRAMME

To remain successful in the years to come, organizations must incorporate **Transformation 4.0** so that their people are able to rapidly respond to a disruptive industry environment.

**The time to act is NOW**



Map out Transformation 4.0 Strategy



Create Initial Pilot Projects



Define the Capabilities Required



Apply Data Analytics



Transform into a Digital Enterprise



Evolve the Ecosystem



E: [PLCSecretariat@teamsynthesis.com](mailto:PLCSecretariat@teamsynthesis.com)

W: <http://www.teamsynthesis.net/PLCPortal/i40>





# The Era of Disruption: From Surviving to Thriving

#Industry4.0, #I4.0, #Leaders4.0, #Leadership4.0, #4IR, #Asia4.0, #Africa4.0, #PM4.0, #PMIS4.0, #PMO4.0



# INDUSTRY 4.0 Masterclass

10 September 2020, Malaysia  
23 October 2020 Mauritius

## Industry 4.0 – Fundamental Shift in the way we Live, Work & Interact

# 10%



**Industry 4.0 is here and now.** Traditionally, organizations which have great leaders are more able to anticipate emerging challenges, more inspiring in leading the organizational changes and more successful in translating strategies into realities. We are living in exponential times where intensifying changes occur at an exponential speed:

- The estimated 4 exabytes of unique information to be generated this year exceed the previous 5,000 years
- Fortune survey found that just 10% of well-planned talent management programmes will prepare the desired **Future 4.0 Leaders**.

While jobs are destroyed, there are instances of larger job creation. The answer needs to be the triumph of hope over fear. How we respond now – the **Line in the Sand** – will baseline our future growth and successes.

## Transformation 4.0 – Are We Ready?



**Malaysia 4.0 ecosystem**, in the context of IOR 4.0, Asia 4.0 & World 4.0, must respond to the megatrends of futuristic digital transformation which are causing profound shifts across all industries. Accelerated effort is required, since most companies are estimated to be at **Industry 2.5/3.0**, to focus on bridging the gap, leveraging on the unknown and yet constantly emerging and meaningful exponential technologies.

Industrial companies are transforming into fully digital enterprises, utilising big data, reducing costs on product development and placing massive emphasis on customer integration into industrial digital ecosystems (**Digital FTZ**).

Customers want a unique experience, forcing businesses to understand their individual pains and tailor products/services specific to what they need.

Successful businesses anticipate change, develop bespoke digital products in the **Digital Factory** with agility and maximise their business growth.

## Leadership 4.0 – Quo Vadis



**Immense Leadership Impact** especially on digital readiness and competencies of leaders. Being digitally sophisticated means having:

- digital IQ**, agility/mobility leadership and culture
- data sciences
- innovative, customer-centric & personalized / individualized business models & collaboration (customer-specific adaptation).

# 5% 33% 500B 1T

Working in highly vertical-horizontal networked ways, with high risks/high rewards outcome, **Industry 4.0 Leaders** need to:

- Understand & leverage on big data and analytics (**learning & acquiring intelligence**)
- Incorporate IoT experience (**multitude of integrated channels/devices to communicate & interact**)
- Leverage on dynamic mobile devices (**natural effective direct information exchanges**)
- Focus on **strategic value creation** (leveraging on automation/robotics/additive manufacturing to work for you, thus enabling teams and organizations to think more strategically)
- Adopt **quick-to-market, cost-effective** cloud usage (use cloud-based secured solutions).

With Talent Readiness less than 5%, and Organization Advanced Preparation less than 33% in a **Digital Economy** of US\$500B Annual Digital Revenue and almost US\$1T Annual Industrial-sector Digital Technology Investment, **Leadership 4.0** readies the employees to drive the required organisational change by changing mindset, and harnessing diversity to achieve superior performance.





## The Era of Disruption: From Surviving to Thriving

#Industry4.0, #I40, #Leaders4.0, #Leadership4.0, #4IR, #Asia4.0, #Africa4.0, #PM4.0, #PMIS4.0, #PMO4.0



# INDUSTRY 4.0

## Masterclass

10 September 2020, Malaysia

23 October 2020 Mauritius

**Case Studies:** covering cross-industry **Customer Expectation 4.0**, Sustainable Cloud Source Engagement, **Women Empowerment 4.0**, Beyond RPA Digitalization 4.0, **ConstruTech 4.0**, Governance Risk Compliance (GRC) 4.0, **FinTech 5.0**, AI-based IIOT Innovations, **Mixed Realities Decision Making**, Digital Well-Being, **Learning 4.0**, Living & Thriving 4.0 & **Thriving Action Plan 4.0**

# Unleashing the Future

## Faith Must Triumph over Hope & Fear



# The TIME to ACT is Here & Now



E: [PLCSecretariat@teamsynthesis.com](mailto:PLCSecretariat@teamsynthesis.com)

W: <http://www.teamsynthesis.net/PLCPortal/i40>





The Era of Disruption: From Surviving to Thriving

#Industry4.0, #i40, #Leaders4.0, #Leadership4.0, #4IR, #Asia4.0, #Africa4.0, #PM4.0, #PMIS4.0, #PMO4.0



INDUSTRY 4.0

Masterclass

10 September 2020, Malaysia

23 October 2020 Mauritius

# The Future is HERE

## Faith Must Triumph over Hope & Fear

### I Strategy 4.0

- **Customer Expectation 4.0**  
STEP-F, Birth Youth Aged Micro Moments
- **Sustainable Cloud Source Engagement**  
Multi-channel Integration
- **Women Empowerment 4.0**  
Empowered Woman, Empowered World

### II Process 4.0

- **Beyond RPA Digitalization 4.0**  
Intelligent Process Automation
- **ConstruTech 4.0**  
3D printing, Robots, Drones, Digitally-controlled Construction
- **Governance Risk & Compliance (GRC) 4.0**  
Cognitive GRC Technology

### V Thriving 4.0

Transformation Plan

### IV Human Capital 4.0

- **Digital Well-Being**  
Celebrating Diversity & Accelerated Performance
- **Learning 4.0**  
Accelerated Learning, Unstoppable You
- **Living & Thriving 4.0**  
Live-Work-Play & Communicating-Connecting-Socializing

### III Technology 4.0

- **FinTech 5.0**  
Cashless Everything
- **AI-based IIOT Innovations**  
Innovating SMART IIoT: Sense, Analyze & Decide
- **Mixed Realities Decision Making**  
Revolutionizing Communication-Connection-CoCreation



#### Implementation 4.0 Key Learning Outcome:

- Resolve** Industry 4.0 & Digitalization Implementation Issues
- Update** the latest state of Industry 4.0 & the Digitalization ecosystem in Mauritius/Africa
- Understand** the latest emerging technologies, operational excellence & leadership skills to be 4.0 Ready
- Valuable** networking and peer sharing of ideas and challenges
- Learn** from Case Studies (Benefits, Mistakes & Policy Support)
- Outline** 2021 Transformational Plan



E: [PLCSecretariat@teamsynthesis.com](mailto:PLCSecretariat@teamsynthesis.com)

W: <http://www.teamsynthesis.net/PLCPortal/i40>





# Mauritius 4.0

## I40 MASTERCLASS

### 4.0 Leadership

Rebooting Strategic Innovation in the Industry 4.0 Era



**Call for Action to implement the crafted Industry 4.0 (I40) Plan in the Leadership 4.0 Intermediate Masterclass drawing on successful I40 Implementation insights received local and international multi-industry participation from Mauritius, Malaysia, India and Singapore. This annual Implementation Masterclass will feature more i40 success stories in its next edition on 10 September 2020 (KL) & 23 October 2020 (Mauritius).**



The 1-day Industry 4.0 Implementation Masterclass was held on 26 September 2019, attended by about **30 local and international participants** from all sectors and industries. Facilitated by three seasoned industry practitioners, the insights from successfully implemented I40 projects were shared, deliberated and incorporated into the best way forward to transform and create **Professional 4.0, Workforce 4.0, Process & TOM 4.0, Organization 4.0** and **Malaysia 4.0**.



The Masterclass covered the following key implementation considerations:

- Strategy 4.0**, facilitated by Team SYNthesis CEO, **Chee-Peng TAN**
- Process 4.0**, facilitated by Team SYNthesis Global Product Head, **Joyce WONG**
- Technology 4.0**, facilitated by Team SYNthesis CEO, **Chee-Peng TAN**
- Human Capital 4.0**, facilitated by **NEUROCLOUD**
- Action Plan 4.0**, facilitated by Team SYNthesis CEO, **Chee-Peng TAN**.

With Industry 4.0 (I40) **mobility-based** delivery mechanism, the following areas were discussed, deliberated in breakout sessions and objective evidence provided:

- Current Focus & Future Trends
- Value Driver, Challenge & Approach
- Three Case Studies highlighting successful outcome
- Lessons Learnt (Challenges & Insights)
- The Humanizing Approach.

The next edition of this annual event – the **10 September 2020 I40 Implementation Masterclass** - will further assist the participating companies to **fine-tune their I40 implementation Plans** in their endeavor to be **I40-ready by 2025**. The time is **HERE** and **NOW!**



## Leadership 4.0 Masterclass

25 October 2019, Mauritius

# Malaysia 4.0

## I40 MASTERCLASS



**Call for Action to implement the crafted Industry 4.0 (I40) Plan in the Leadership 4.0 Intermediate Masterclass drawing on successful I40 Implementation insights received local and international multi-industry participation from Mauritius, Malaysia, India and Singapore. This annual Implementation Masterclass will feature more i40 success stories in its next edition on 10 September 2020 (KL) & 23 October 2020 (Mauritius).**



The Masterclass covered the following key implementation considerations:

- Strategy 4.0**, facilitated by Team SYNthesis CEO, Chee-Peng TAN
- Process 4.0**, facilitated by Team SYNthesis Global Product Head, Joyce WONG
- Technology 4.0**, facilitated by Team SYNthesis CEO, Chee-Peng TAN
- Human Capital 4.0**, facilitated by NEUROCLOUD
- Action Plan 4.0**, facilitated by Team SYNthesis CEO, Chee-Peng TAN.

With Industry 4.0 (I40) **mobility-based** delivery mechanism, the following areas were discussed, deliberated in breakout sessions and objective evidence provided:

- Current Focus & Future Trends
- Value Driver, Challenge & Approach
- Three Case Studies highlighting successful outcome
- Lessons Learnt (Challenges & Insights)
- The Humanizing Approach.

The next edition of this annual event – the **10 September 2020 I40 Implementation Masterclass** - will further assist the participating companies to **fine-tune their I40 implementation Plans** in their endeavor to be **I40-ready by 2025**. The time is **HERE** and **NOW!**



The 1-day Industry 4.0 Implementation Masterclass was held on 26 September 2019, attended by about **30 local and international participants** from all sectors and industries. Facilitated by three seasoned industry practitioners, the insights from successfully implemented I40 projects were shared, deliberated and incorporated into the best way forward to transform and create **Professional 4.0, Workforce 4.0, Process & TOM 4.0, Organization 4.0** and **Malaysia 4.0**.



## INDUSTRY 4.0 CONFERENCE

26 September 2019, Malaysia

# Mauritius & Africa 4.0

## I40 MASTERCLASS



The 1-day Industry 4.0 Implementation Masterclass was held on 26 October 2018, attended by about **50 local and international participants** from all sectors and industries. Facilitated by two seasoned industry practitioners, the insights from successfully implemented I40 projects were shared, deliberated and incorporated into the best way forward to transform and create **Professional 4.0, Workforce 4.0, Process & TOM 4.0, Organization 4.0** and **Mauritius 4.0**.

Call for Action to implement the crafted Industry 4.0 (I40) Plan in the Leadership 4.0 Intermediate Masterclass drawing on successful I40 Implementation insights received local and international multi-industry participation from Mauritius, Malaysia, India and Singapore. This annual Implementation Masterclass will feature more i40 success stories in its next edition on **26 September 2019 (KL) & 25 October 2019 (Mauritius)**.



The Masterclass covered the following key implementation considerations:

- Strategy 4.0**, facilitated by Team SYNthesis CEO, Chee-Peng TAN
- Process 4.0**, facilitated by Team SYNthesis CEO, Chee-Peng TAN
- Technology 4.0**, facilitated by Aethis CEO, Marc ISRAEL
- Human Capital 4.0**, facilitated by Team SYNthesis CEO, Chee-Peng TAN
- Action Plan 4.0**, facilitated by Team SYNthesis CEO, Chee-Peng TAN.

With Industry 4.0 (I40) **mobility-based** delivery mechanism, the following areas were discussed, deliberated in breakout sessions and objective evidence provided:

- Current Focus & Future Trends
- Value Driver, Challenge & Approach
- Three Case Studies highlighting successful outcome
- Lessons Learnt (Challenges & Insights)
- The Humanizing Approach.

The next edition of this annual event – the **25 October 2019 I40 Implementation Masterclass** - will further assist the participating companies to **fine-tune their I40 implementation Plans** in their endeavor to be **I40-ready by 2025**. The time is **HERE** and **NOW!**



# INDUSTRY 4.0

## Masterclass

26 October 2018, Mauritius

# Mauritius & Africa 4.0

## I40 BLUEPRINTING



The 2-day Industry 4.0 Blueprinting Conference, officiated by the Honourable Vice Prime Minister, Mrs Fazila JEEWA-DAUREEAWOO, was held on 26-27 September 2018, attended by about 200 local and international participants from all sectors and industries. About 15 Distinguished Speakers – from Europe, Asia, USA, Africa and Mauritius, and 34 local and international Panellists engaged and deliberated on the best way forward to transform and create

**Call for Action to craft the Industry 4.0 (I40) Plan in the Leadership 4.0 Workshop programme focusing on I40 Blueprinting received local and international multi-industry participation supported by the PMO, and arguably the largest gathering of key I40 Thought Leaders and Distinguished Speakers from Europe, Asia, USA & Africa. Follow-up 26 October 2018 Masterclass promises implementation insights for organizations that have crossed the I40**



The Conference has 5 high interactive and intense 270-min Panel sessions covering 76 key areas of interest in the following tracks:

- Business 4.0, chaired by Team SYNthesis CEO, Chee-Peng TAN
- Industry 4.0, chaired by MITIA President, Dev SUNNASY
- Technology 4.0, chaired by Harel Mallac Technologies GM, Shateeam SEWPAUL
- Human Capital 4.0, chaired by ex MauBank CEO, Sridhar NAGARAJAN
- Socio-Economic Development 4.0, chaired by EDB Chairman, Charles CARTIER.

Uniquely organized with Industry 4.0 (I40) mobility-based delivery mechanism, leading local and international I40 practitioners deliberated and shared the lessons learnt from successful I40 initiatives around the world which would enable the participating companies to commence their planning activities with hindsight, insights and wisdom.

The follow-up 26 October 2018 I40 Implementation Masterclass will assist the participating companies to fine-tune their I40 implementation Plans in their endeavor to be I40-ready by 2025. The time is **HERE** and **NOW!**



# INDUSTRY 4.0

## CONFERENCE

26-27 September 2018, Mauritius

# Mauritius & Africa 4.0

## I40 PRIMER



Line in the Sand drawn in the Leadership 4.0 Primer with enthusiastic multi-industry participation supported by key thought leaders and distinguished speakers from Asia & Africa. Follow-up 26-27 September 2018 Conference promises even greater coverage and insights



More than 100 delegates across the key industries of FSI, Hospitality, Sugar, Textile, ICT, Media, SME, Construction, Automotive, Professional Services, Education, Medical, Logistics & Transportation, Public Sector and Manufacturing participated enthusiastically and could now craft blueprints and action plans to address the impacts to Businesses, Government, Society & Individuals in Mauritius supported by adaptive leadership. It will be compassionate and engaging.



More than 12 Keynote and distinguished Industry Guest Speakers graced the occasion to share insights of Industry 4.0 & Digitalization, the current state of Industry 4.0 and the Digitalization Ecosystem in Mauritius as well as the Emerging Technologies, Operational Excellence & Leadership 4.0-ready skills.



Artificial Intelligence (AI) & Big Data, Robotics, IIOTs, Cloud Computing, Augmented Reality, FinTech-SMART Factory-SMART Farming-SMART Textile-SMART Hospitality, Disintermediation & Disruptive Innovation, CyberSecurity, STEM, Digital Economy, Digital Employees, Digital IQ & Leadership 4.0



# INDUSTRY 4.0

## PRIMER

13 November 2017, Mauritius



# TRANSFORMATION 4.0 LEADERSHIP MAURITIUS 23 OCTOBER 2020



## PARTICIPANT DETAILS

Title (Mr/Mrs/Ms/Prof/Dr):	Family Name (Surname):	First Name
Organization Name	BRN No.	Designation
Organization Contact No	Organization Email	Meal Preference <input type="checkbox"/> Veg <input type="checkbox"/> Non-Veggie
Mobile No with Whatapps	Personal Email	Date of Birth

## REGISTRATION DETAILS

**Leadership 4.0 Masterclass, Mauritius 23<sup>rd</sup> October 2020**  
(1-day Industry 4.0 Implementation Masterclass)

S/N	Participation Option	Fees	Number of Participants
1	On-premises* (physically in Mauritius)	Rs 18,000/pax	
2	Virtual	USD 350/pax	

\* MQA-approved

## ENQUIRIES & REGISTRATION

Team SYNthesis (Mauritius & Africa) Ltd  
4A Hitchcock Avenue, Quatre Bornes

**Tel:** (230) 465-0048 / 454-6730 / 5256-3090 / 454-7719

**Fax:** (230) 454-6730

**Email:** [I40Secretariat@teamsynthesis.com](mailto:I40Secretariat@teamsynthesis.com)

**Mauritius:**

<http://www.teamsynthesis.net/PLCPortal/Public/Register.aspx?ID=209&type=Training>

**More Details (website):** <http://www.teamsynthesis.net/I40/>

## PAYMENT INFORMATION

Please **invoice** my company/organisation and payment will be made prior to the start of the Course.

## PAYMENT METHOD

The only method of payment acceptable is via Telegraphic Transfer to the bank account of the Team SYNthesis (Mauritius & Africa) Ltd. Payment must be received 10 days before the start of the course.

**Swift Code:** MCBLMUMU  
**Account Name:** Team SYNthesis (Mauritius & Africa) Ltd  
**Bank Account No:** 000 440 851 416  
**Bank Name:** Mauritius Commercial Bank Ltd  
**Bank Address:** No. 9-15 Sir William Newton Street  
Port Louis 11328  
Mauritius

## CONFIRMATION

- 1.Registration is on a first-come-first-served basis
- 2.To confirm your registration(s), all registration form(s) must be accompanied with proof of payment

## VENUE & ACCOMODATION

**The Ravenala Attitude, Balaclava, Mauritius**

**Email:** [mice@ravenala.com](mailto:mice@ravenala.com)

**Tel:** (230) 204 38 20

**\*\*The organizers reserve the rights to change the venue at their discretion**

[PAYMENT POLICY] Payment is due in full at the time of registration. Full payment is mandatory for event attendance.

[CANCELLATIONS & SUBSTITUTIONS] You may substitute participants at least 5 working days prior to the beginning of the Course. Cancellations will be refunded only if made in writing at least 10 days prior to the beginning of the Course. No refund is given for any late cancellations for participants who do not show up for the course (no show). **\*\*The organizers reserve the rights to change the venue at their discretion.**

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