



## Masterclass *cri de coeur*

To remain successful in the years to come, organizations must incorporate Transformation 5.0 so that their people are able to rapidly respond to a disruptive operating environment and optimally sustain resilient growth

**INNOVATE, NOW!**

# Innovation Duality 5.0

Pivoting for a  
Future-proofed  
**Sustainable**  
Human-centric Era

Come Join Us



25 October 2024



8:00 – 18:00



Mauritius



On-premises\* (physically in Mauritius) Rs 20,000/pax

Virtual/Online USD 375/pax



**5.0 Leadership**  
REIMAGINING & RETHINKING Innovative Sustainable Development

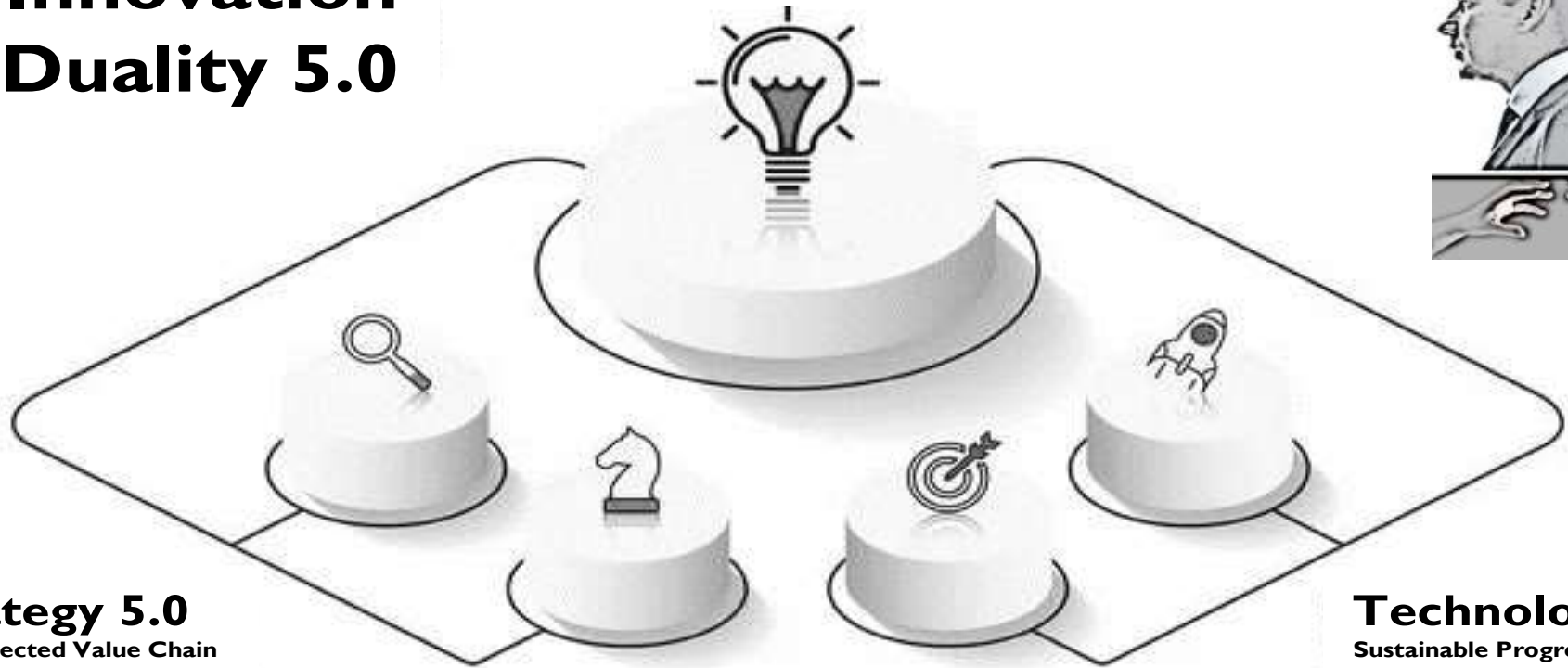
**E.L.D.**  
4.0 READY  
EXECUTIVE LEADERSHIP  
EXECUTIVE DEVELOPMENT PROGRAM

**Innovation 5.0:** *Leap of FAITH to the NEXTGEN Sustainable Future*  
 Thriving Resilience, Sustaining Growth in i50-SDG Era  
 #Industry 5.0, #i50, #Leaders5.0, #Leadership5.0, #5IR, #Mauritius 5.0, #Africa5.0

**INDUSTRY 5.0**  
**CONFERENCE**  
 25 October 2024, Mauritius

# Innovation Duality 5.0

## Action 5.0 2022-2024 Sustainable INNOVATIVE Implementation Plan



**Strategy 5.0**  
 Hyperconnected Value Chain  
 SUSTAINABLE INNOVATION

**Technology 5.0**  
 Sustainable Progressive LWP  
 INNOVATIVE ENABLERS

**People 5.0**  
 Sustainable Future Lifestyle  
 INNOVATIVE SOLUTION

**Process 5.0**  
 Mindfully Strategic Mx  
 INNOVATIVE RESPONSE



**E L D**  
 4.0 READY EXECUTION    5.0 READY LEADERSHIP    6.0 READY DEVELOPMENT  
**EXECUTIVE DEVELOPMENT PROGRAM**





# i50/SDG Emerging Trends

## 1 Strategy5.0: Blueprinting a Sustainable Human-centric ESG



## 2 People5.0: Living the Sustainable Future Lifestyle



## 3 Process5.0: Operating in Multi Risk-Reward Sustainable Environments



## 4 Technology5.0: Enabling a Progressive Sustainable Future



 <p><b>Strategy5.0: Blueprinting a Sustainable Human-centric ESG</b></p> <p>Transformation mindset towards <b>SUSTAINABLE INNOVATION</b> in <b>bridging</b> the gap between <b>environmental issues</b> in our ecosystem and potential solutions across the <b>VALUE CHAIN</b></p>	
 <p><b>People5.0: Living the Sustainable Future Lifestyle</b></p> <p>Virtual experiences, environments and assets <b>driving</b> the <b>INNOVATIVE SOLUTION</b> to tomorrow problems <b>TODAY</b></p>	 <p><b>Process5.0: Operating in Multi Risk-Reward Sustainable Environments</b></p> <p>Stakeholder capitalism <b>offering</b> a mindful, strategic and <b>INNOVATIVE RESPONSE</b> to society and the environment</p>
 <p><b>Technology5.0: Enabling a Progressive Sustainable Future</b></p> <p>Technology 5.0 <b>changing</b> live, work and play with <b>INNOVATIVE ENABLERS</b>, redefining expectations, efficiency and quality dynamics</p>	





## Strategy5.0: Blueprinting a Sustainable Human-centric ESG

### 1. Working with 5Gs, Living with 6Gs

Bolster your emerging **pre-dominant workforce** to sustain your **business growth**

### 2. Harnessing 5Ps in the Business Environment to Achieve Sustainable GROWTH

Grow your **prosperity/profit**, Care for the **people & planet** ensuring **partnership & peace**

### 3. Creating a Trusted Digital Business Model Sans Ecosystems Barrier

Build a **secure & safe** environment for **customers / clients & multi channels**



## People5.0: Living the Sustainable Future Lifestyle

### 1. Learning, Earning & Connecting the Metaverse LWP5.0

*Work, live & connect with the world*

### 2. STEAMing into the Hyperconnected Resilient Future

Think **critically**, problem solve **innovatively** and contribute to workforce **creatively**

### 3. Charting DEI-way to Sustainable GROWTH, Total Experience & Increased Profits

Do the **right thing**, leverage good **business sense**



## Process5.0: Operating in Multi Risk-Reward Sustainable Environments

### 1. Optimizing ESG Operations, Risk-managing Successes

*Manage long-term **environmental, social & governance risks***

### 2. Green-Growing Natural Assets Optimizing Economic Potentials

*Reduce exposure & impact on the environment*

### 3. Finetuning Emerging Gen Alpha, Delivering Digital Operations

*Drive GenAlpha efficiency*



## Technology5.0: Enabling a Progressive Sustainable Future

### 1. The RISE & RISE of the Robot Revolution

*Thriving Humans in the Robotics Future*

### 2. The In-depth Immersive Haptics Experience

*Delivering Empathetic Total Experience*

### 3. Web 5.0: The Myth vs Reality

*Connected or Interconnected: That is the Question ...*





2017

i40 BLUEPRINTING

i40 MASTERCLASS

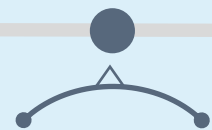


2019

i40 MASTERCLASS



2021



Mauritius & Africa 4.0 i40  
PRIMER



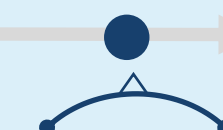
2018



i40 MASTERCLASS



2020



i50 MASTERCLASS



# Innovation Duality 5.0

## 1-DAY INDUSTRY 5.0/SDG IMPLEMENTATION PROGRAMME LEADERSHIP 5.0 MASTERCLASS



# 5.0 Leadership

REIMAGINING & RETHINKING Innovative Sustainable Development

**E L D**  
EXECUTIVE LEADERSHIP DEVELOPMENT PROGRAM  
4.0 READY EXECUTION 5.0 READY LEADERSHIP 6.0 READY DEVELOPMENT

**Innovation 5.0:** *Leap of FAITH to the NEXTGEN Sustainable Future*  
**Thriving Resilience, Sustaining Growth in i50-SDG Era**  
#Industry 5.0, #i50, #Leaders5.0, #Leadership5.0, #SIR, #Mauritius 5.0, #Africa5.0



# INDUSTRY 5.0 CONFERENCE

25 October 2024, Mauritius

## 5.0 Leadership

REIMAGINING & RETHINKING Innovative Sustainable Development

1-DAY INDUSTRY 5.0/SDG  
IMPLEMENTATION PROGRAMME  
**LEADERSHIP 5.0  
MASTERCLASS**  
On-Premises/Virtual

Outline & Update SMART 5.0  
Digital/SDG Human Technology  
Business & Personal Plans with  
alignment to Tipping Point 2025

Target Audience:  
**C-levels** driving **Strategy/Transformation**,  
**People/Talents**,  
**Operations/Process &**  
**Digitalization/Technology**  
across  
Industries & Sectors, Public & Private



Review **Sustainability & Resilience** progress, **benchmark** against other successful business cases & **discuss** Implementation-focused **Crucial Enablers** with Industry **5.0 & SDG** experts and industry peers. The learning outcomes are:

- ❖ **Acquire proven resolution** of the Industry **5.0/SDG** & Digitalization **Implementation Issues**
- ❖ **Showcase** successful Industry **5.0/SDG** techniques/technologies, solutions & **Digitalization ecosystems**
- ❖ **Understand** from the experiential sharing the latest **emerging techniques/technologies, digital operational excellence & leadership skills** to be **5.0/SDG Ready** in an integrated ecosystem
- ❖ Valuable **Knowledge Exchange & Networking Platform** for leadership **5.0/SDG** insights, technique/technology applications, Sandbox ideas & challenges, **case studies**, group discussions & practical approaches
- ❖ **Assimilate** from **Learning Journeys** through immersive experiences from **5.0/SDG** Case Studies (Critical Success Factors, Values/KPI Benefits, Lessons Learnt, Trend Forecast & Policy Support)
- ❖ Outline 2022-2024 **5.0/SDG** Action Plan.

**The time to act is NOW**

**Learning Outcome**

**E.L.D.**  
EXECUTIVE LEADERSHIP DEVELOPMENT  
EXECUTIVE DEVELOPMENT PROGRAM





**Registration & Power Networking: 08:00 – 08:25**  
**Conference/Masterclass Opening: 08:25 – 09:00**

## 2. People 5.0 Sustainable Lifestyle

- 4. Learning, Earning & Connecting the Metaverse LWP5.0
- 5. STEAMing into the Hyperconnected Resilient Future
- 6. Charting DEI-way to Sustainable GROWTH, Total Experience & Increased Profits

## 4. Technology 5.0 Sustainable Progress

- 10. The RISE & RISE of the Robot Revolution
- 11. The In-depth Immersive Haptics Experience
- 12. Web 5.0: The Myth vs Reality

**09:00-10:30**

**11:00 – 12:30**

**13:30 – 15:00**

**15:30 – 17:00**

**17:00 – 18:00**

## 1. Strategy 5.0 Sustainable ESG

- 1. Working with 5Gs, Living with 6Gs
- 2. Harnessing 5Ps in the Business
- 3. Environment to Creating a Trusted Digital Business Model Sans Ecosystems Barrier

## 3. Process 5.0 Sustainable Environments

- 7. Optimizing ESG Operations, Risk-managing Successes
- 8. Green-Growing Natural Assets Optimizing Economic Potentials
- 9. Finetuning Emerging Gen Alpha, Delivering Digital Operations

## 5. Action Plan 5.0 Sustainable Implementation

2022-2024 CSFs & Action Items

**18:00 – 19:00 Innovation Networking**



**5.0 Leadership**  
REIMAGINING & RETHINKING Innovative Sustainable Development

**E L D**  
4.0 READY 5.0 READY 6.0 READY  
EXECUTION leadership development  
**EXECUTIVE DEVELOPMENT PROGRAM**



## Meet the Masterclass Facilitators



**Chee-Peng TAN** *CITPM Senior, SCS Fellow, F.MIoD*

With the exponential changes brought about in exponential times by the emerging 5<sup>th</sup> Industrial Revolution in the midst of a global pandemic, it is really going to be survival for the FASTEST among the fittest - those who not only have a plan/blueprint but already strategically disintermediating and delivering SUSTAINABLE TOTAL EXPERIENCE business values in the Industry 5.0 era with Human Technologies



**Jean-Michel FELIX**

With more than 28 years' people-process-technology consulting experience, Mr Jean-Michel FELIX has garnered diverse industry and functional expertise in strategic thinking and implementation, audit, advisory and consulting experience in Mauritius and abroad.



**Joyce WONG** *PMP/ Scrum Master*

A seasoned Programme & Project practitioner, a certified PMP Trainer, and PMIS PMTQ proponent, Ms Joyce WONG is an avid ESG thought leader spearheading the BTI Group's Sustainability practice in green project management and beyond. A passionate Diversity & Inclusion leader, she leads a cross-culture Asian and African team to deliver AI-based, COBOT-centric PMIS NextGen solutions delivering business-focused outcomes to MNC & SME clients.



**Shateeaum SEWPAUL**

With more than 27 years of ICT management experience, Mr Shateeaum SEWPAUL is a technology enthusiast and out of the box thought leader with in-depth knowledge of the Indian Ocean Rim and African business climate.













































## Past Blended Participants

**Past Year: 250** (100 on-premises, 150 virtual participants) from **40 countries** (16 African) comprising **C-level** (**Strategy**: Chairman/CEO/CBO; **People** (CHRO/L&D); **Process** (COO/CIA); **Technology** (CIO/CIDO/SDM))

### Welcome Participants from 40 Countries Across 6 Continents

 UK	 Malaysia	 Singapore	 France	 Guyana, South America	 Canada	 Mauritius	 Kenya
 Tanzania	 Uganda	 Rwanda	 Ethiopia	 Malawi	 Mozambique	 Lesotho	 Angola
 Australia	 USA	 UAE	 Switzerland	 China	 Nigeria	 Netherland	 Sri Lanka
 Laos	 HK	 Zimbabwe	 Gabon	 Madagascar	 Seychelles	 India	 Philippines
 Indonesia	 Saudi Arabia	 Bahrain	 Iran	 South Africa	 Japan	 South Korea	 Cambodia

Heartfelt gratitude to majority of participating organizations which go beyond the call of duty to sponsor Paid Internal/External Participants to achieve Optimal Benefits Sharing. **Thank you for your Conference Stewardship,**  
*we are waves of the same sea, leaves of the same tree, flowers of the same garden.*





# Reimagining & Rethinking Innovative Sustainable Development Towards a Diverse Future Living



Team SYNthesis (Mauritius & Africa) Ltd, in collaboration with University of Mauritius (UOM), Mauritius Research & Innovation Council (MRIC), University of Technology, Mauritius (UTM) and Harel Mallac Technologies (HMT), has successfully hosted the International Industry 5.0/SDG Conference on Friday, 22<sup>nd</sup> October 2021 at The Ravenala Attitude Hotel.

With on-premises and virtual participants from **43-country**, this impressive uniquely blended delivery featured **35 international Speakers/Panelists from 13 countries and local luminaries**.

Conducted with strict SOP compliance, with more virtual participants than on-premises, the participants benefited in acquiring the innovative resilience/sustainability techniques shared via **30 Case Studies** (Critical Success Factors, KPIs, Insights & Trends).





# i40 MASTERCLASS Mauritius



## 4IR/i40 Innovative Next Normal Digital Working Transformation: *Thriving in the Global Pandemic Era*

Following the past successful Leadership 4.0 events since 2017, Team SYNthesis (Mauritius & Africa) - together with its distinguished Industry 4.0 thought leaders, partners and practitioners from Americas, Europe, Asia & Africa – is conducting its 6<sup>th</sup> edition on 23 October 2020. It is a unique Masterclass which is blended with worldwide virtual participants and on-premises participants at Ravenala Attitude Hotel, Mauritius.



The 23 October 2020 Masterclass – draws expertise and implementation insights from local and international speakers from 5 continents - is designed for senior management (C-level) decision makers and strategists, and is expected to draw public and private sectors' leaders from Africa/Mauritius, Asia, Europe & Canada

The 2020 Masterclass specifically addresses pandemic-related challenge-responses through twelve (12) adroitly-chosen case studies covering four important focus areas, namely Strategy 4.0, Process 4.0, Technology 4.0 and Human Capital 4.0 to be delivered by thirteen (13) C-level international Speakers.



**INDUSTRY 4.0**  
**Masterclass**  
23 October 2020 , Mauritius



## Mauritius 4.0

The 1-day Industry 4.0 Implementation Masterclass was held on 2019, attended by about 30 local and international participants:



Call for Action to implement the crafted Industry 4.0 (i40) Plan in the Leadership 4.0 Intermediate drawing on successful i40 Implementation insights received local and international multi-industry participation from Mauritius, Malaysia, India and Singapore. This annual Implementation Masterclass will feature more i40 success stories in its next edition on 10 September 2020 (KL) & 23 October 2020 (Mauritius).

The 2020 Masterclass **Mauritius** specifically addresses pandemic-related challenge-responses through twelve (12) adroitly-chosen case studies covering four important focus areas, namely Strategy 4.0, Process 4.0, Technology 4.0 and Human Capital 4.0 to be delivered by thirteen (13) C-level international Speakers.

# 4.0 Leadership

## Rebooting Strategic Innovation in the Industry 4.0 Era

**E L D**  
EXECUTIVE DEVELOPMENT PROGRAM

## Malaysia 4.0



Call for Action to implement the crafted Industry 4.0 (i40) Plan in the Leadership 4.0 Intermediate drawing on successful i40 Implementation insights received local and international multi-industry participation from Mauritius Malaysia, India and Singapore. This annual Implementation Masterclass will feature more i40 success stories in its next edition on 10 September 2020 (KL) & 23 October 2020 (Mauritius).

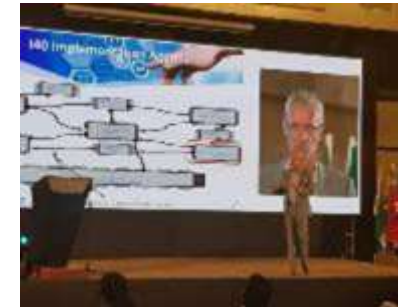
The 2020 Masterclass **Malaysia** specifically addresses pandemic-related challenge-responses through twelve (12) adroitly-chosen case studies covering four important focus areas, namely Strategy 4.0, Process 4.0, Technology 4.0 and Human Capital 4.0 to be delivered by thirteen (13) C-level international Speakers.



**INDUSTRY 4.0**  
**Masterclass**  
26 September 2019, Malaysia



# Mauritius & Africa 4.0 i40 MASTERCLASS



The 1-day Industry 4.0 Implementation Masterclass was held on 26 October 2018, attended by about 50 local and international participants from all sectors and industries. Facilitated by two seasoned industry practitioners, the insights from successfully implemented i40 projects were shared, deliberated and incorporate into the best way forward to transform and create Professional 4.0, Workforce 4.0, Process & TOM 4.0, Organization 4.0 & Mauritius 4.0.



**INDUSTRY 4.0**  
**Masterclass**  
26 October 2018 , Mauritius

# Mauritius & Africa 4.0 i40 CONFERENCE

**E L D**  
4.0 READY 4.0 READY 4.0 READY  
EXECUTION LEADERSHIP TECHNOLOGIES  
**EXECUTIVE DEVELOPMENT PROGRAM**



The 2-day Industry 4.0 Blueprinting Conference, officiated by the **Honourable Vice Prime Minister, Mrs Fazila JEEWA-DAUREEAWOO**, was held on 26-27 September 2018, attended by about 200 local and international participants from all sectors and industries. About 15 Distinguished Speakers – from Europe, Asia, USA, Africa and Mauritius, and 34 local and international Panellists engaged and deliberated on the best way forward to transform and create Mauritius 4.0.

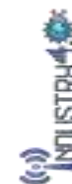




# Mauritius & Africa 4.0 i40 PRIMER



More than 100 delegates across the key industries of **FSI, Hospitality, Sugar, Textile, ICT, Media, SME, Construction, Automotive, Professional Services, Education, Medical, Logistics & Transportation, Public Sector** and **Manufacturing** participated enthusiastically and could now craft **blueprints and action** plans to address the impacts to Businesses, Government, Society & Individuals in Mauritius supported by the adaptive leadership to be compassionate and engaging.



## INDUSTRY 4.0 PRIMER

13 November 2017, Mauritius

# Info Hub

<https://bit.ly/3nw38oH>

*... Another Value-add Talent*

*Management Initiative*

*Brought to You by*



Contact Us 

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Email: [i50Secretariat@teamsynthesis.com](mailto:i50Secretariat@teamsynthesis.com)

## INVEST IN YOUR FUTURE





# INDUSTRY 5.0

## CONFERENCE

25 October 2024, Mauritius

### Attendance Type

☐ On-premises\* (physically in Mauritius Rs 20,000/pax

☐ Virtual/Online (via Zoom USD 375/pax

### Participant Detail

<b>Title (Mr/Mrs/Ms/Prof/Dr):</b>	<b>Family Name (Surname):</b>	<b>First Name</b>
<b>Organization Email</b>	<b>Personal Email</b>	<b>Mobile No with WhatApps</b>
<b>Designation</b>	<b>Meal Preference</b> <input type="checkbox"/> Non- Veg <input type="checkbox"/> Veg	<b>Organization Name</b>
<b>Organization BRN</b>	<b>Organization Contact No</b>	

#### Payment Information

##### PAYMENT METHOD

The only method of payment acceptable is via Telegraphic Transfer to the bank account of the Team SYNthesis (Mauritius & Africa) Ltd. Payment must be received 10 days before the start of the course.

**Swift Code:** MCBLMUMU

**Account Name:** Team SYNthesis (Mauritius & Africa) Ltd

**Account No:** 000 440 851 416

**Bank Name:** The Mauritius Commercial Bank Ltd

**Bank Address:** 9-15, Sir William Newton Street, Port Louis 11328, Mauritius

#### Venue

**Blended (Virtual/On-Premises The Ravenala Attitude, Balaclava, Mauritius)**

**Email:** mice@ravenala.com

**Tel:** (230) 204 38 20

**\*\*The organizers reserve the rights to change the venue at their discretion**

[PAYMENT POLICY] Payment is due in full at the time of registration. Full payment is mandatory for event attendance.

[CANCELLATIONS & SUBSTITUTIONS] You may substitute participants at least 5 working days prior to the beginning of the Course. Cancellations will be refunded only if made in writing at least 10 days prior to the beginning of the Course. If you were accorded special rates but the person replacing you does not qualify, the difference will have to be topped up. The full name and details of the replacement person must be advised in writing to the Course Secretariat at i50Secretariat@teamsynthesis.com at the point of the notification. No refunds are given for any late cancellations, non-attendance (no-show) or partial attendance at the Course.

[VENUE POLICY] The Organizers reserve the rights to change the venue at their discretion.

[COURSE DELIVERY] If On-Premises training is not permissible by law, the session will be converted to virtual/online/blended automatically.