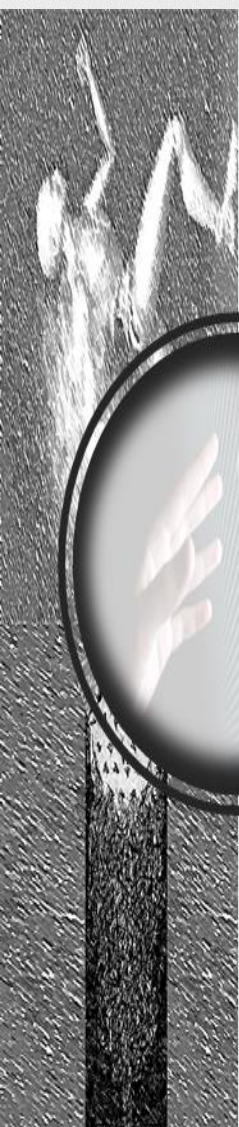


i40 Insights



4.0 Leadership

The Era of Disruption: From Surviving to Thriving

9 May 2020 Rodrigues, Mauritius
REGISTER NOW





The Era of Disruption: From Surviving to Thriving

#Industry4.0, #i40, #Leaders4.0, #Leadership4.0, #4IR, #Asia4.0, #Africa4.0, #PM4.0, #PMIS4.0, #PMO4.0



INDUSTRY 4.0 Masterclass

10 September 2020, Malaysia

23 October 2020 Mauritius

LEADERSHIP 4.0

CONVERGENCE, DIGITALISATION & TRANSFORMATION

1-DAY INDUSTRY 4.0

IMPLEMENTATION PROGRAMME

LEADERSHIP 4.0 MASTERCLASS

Malaysia: 10 September 2020

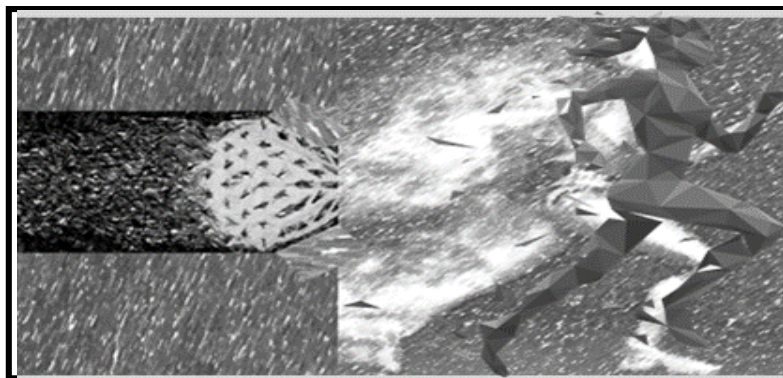
Mauritius : 23 October 2020

Review progress, benchmark against other successful business cases & discuss Implementation-focused **Crucial Enablers** with Industry 4.0 experts and industry peers.

The learning outcomes are:

- ❖ Resolve Industry 4.0 & Digitalization Implementation Issues
- ❖ Showcase successful Industry 4.0 technologies, solutions & Digitalization ecosystem
- ❖ Understand from the Interchange the latest emerging technologies, operational excellence & leadership skills to be 4.0 Ready in an expanded ecosystem
- ❖ Valuable Knowledge Exchange & Networking Platform of leadership insights, technology applications, Sandbox ideas & challenges, case studies, group discussions & practical approaches
- ❖ Assimilate from Learning Journeys through immersive experiences from Case Studies (Values/Benefits, Mistakes & Policy Support)
- ❖ Outline 2021 Action Plan.

Outline & Update **SMART 4.0 Digital Economy Plans** with alignment to Vision 2025 for Mauritius & Africa.



4.0 TRANSFORMATION PROGRAMME

To remain successful in the years to come, organizations must incorporate **Transformation 4.0** so that their people are able to rapidly respond to a disruptive industry environment.

The time to act is NOW



Map out Transformation 4.0 Strategy



Create Initial Pilot Projects



Define the Capabilities Required



Apply Data Analytics



Transform into a Digital Enterprise



Evolve the Ecosystem



E: PLCSecretariat@teamsynthesis.com

W: <http://www.teamsynthesis.net/PLCPortal/i40>





The Era of Disruption: From Surviving to Thriving

#Industry4.0, #I40, #Leaders4.0, #Leadership4.0, #4IR, #Asia4.0, #Africa4.0, #PM4.0, #PMIS4.0, #PMO4.0



INDUSTRY 4.0 Masterclass

10 September 2020, Malaysia
23 October 2020 Mauritius



Industry 4.0 – Fundamental Shift in the way we Live, Work & Interact

10%



Industry 4.0 is here and now. Traditionally, organizations which have great leaders are more able to anticipate emerging challenges, more inspiring in leading the organizational changes and more successful in translating strategies into realities. We are living in exponential times where intensifying changes occur at an exponential speed:

- The estimated 4 exabytes of unique information to be generated this year exceed the previous 5,000 years
- Fortune survey found that just 10% of well-planned talent management programmes will prepare the desired **Future 4.0 Leaders**.

While jobs are destroyed, there are instances of larger job creation. The answer needs to be the triumph of hope over fear. How we respond now – the **Line in the Sand** – will baseline our future growth and successes.

Transformation 4.0 – Are We Ready?



Malaysia 4.0 ecosystem, in the context of IOR 4.0, Asia 4.0 & World 4.0, must respond to the megatrends of futuristic digital transformation which are causing profound shifts across all industries. Accelerated effort is required, since most companies are estimated to be at **Industry 2.5/3.0**, to focus on bridging the gap, leveraging on the unknown and yet constantly emerging and meaningful exponential technologies.

Industrial companies are transforming into fully digital enterprises, utilising big data, reducing costs on product development and placing massive emphasis on customer integration into industrial digital ecosystems (**Digital FTZ**).

Customers want a unique experience, forcing businesses to understand their individual pains and tailor products/services specific to what they need.

Successful businesses anticipate change, develop bespoke digital products in the **Digital Factory** with agility and maximise their business growth.

Leadership 4.0 – Quo Vadis



5%
33%
500B
1T

Immense Leadership Impact especially on digital readiness and competencies of leaders. Being digitally sophisticated means having:

- digital IQ**, agility/mobility leadership and culture
- data sciences
- innovative, customer-centric & personalized / individualized business models & collaboration (customer-specific adaptation).

Working in highly vertical-horizontal networked ways, with high risks/high rewards outcome, **Industry 4.0 Leaders** need to:

- Understand & leverage on big data and analytics (**learning & acquiring intelligence**)
- Incorporate IoT experience (**multitude of integrated channels/devices to communicate & interact**)
- Leverage on dynamic mobile devices (**natural effective direct information exchanges**)
- Focus on **strategic value creation** (leveraging on automation/robotics/additive manufacturing to work for you, thus enabling teams and organizations to think more strategically)
- Adopt **quick-to-market, cost-effective** cloud usage (use cloud-based secured solutions).

With Talent Readiness less than 5%, and Organization Advanced Preparation less than 33% in a **Digital Economy** of US\$500B Annual Digital Revenue and almost US\$1T Annual Industrial-sector Digital Technology Investment, **Leadership 4.0** readies the employees to drive the required organisational change by changing mindset, and harnessing diversity to achieve superior performance.





Meet the Masterclass Facilitator

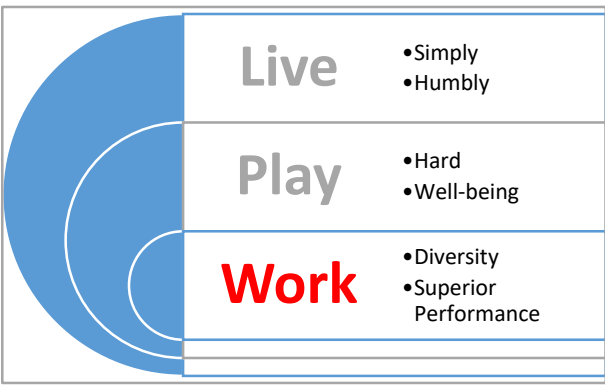
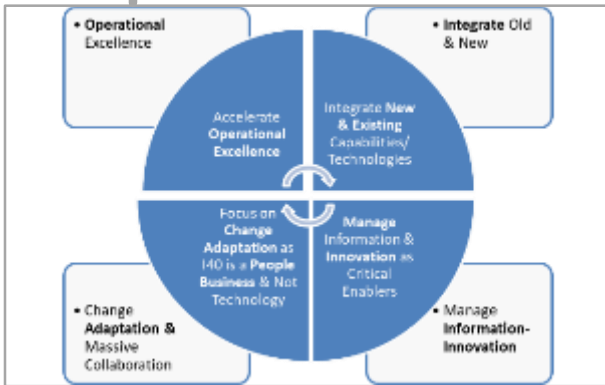


TAN Chee Peng

With the **exponential changes** brought about in **exponential times** by the 4th Industrial Revolution, it is really going to be **survival for the fittest** - those who have a **plan/blueprint** and strategically know how to **disintermediate and deliver business values** in **Industry 4.0** era.

Delivered with specific examples across industries including the **services industries (Digitalization 4.0)** and referencing **insights from other industries**, the **impactful 1-day Implementation Masterclass** will be a **benchmarking-setter** to the **external successful i40 initiatives** and a **deafening wake-up call** to **internal leaders/stakeholders** to the **implement the crafted i40 Plans** - from **awareness to execution consciousness & flawlessness**. **The time to act is HERE & NOW!**

Translating Blueprint Into Successful i40 Initiatives Implementation-focused Crucial Enablers



Blueprinting Industry 4.0 & Beyond				
Digital enterprises in a digital hyperconnected economy (Company Vision)				
smart				
Initiate	Plan	Execute	Monitor & Control	Improve
Strategy				
Customers, Channels, Value Propositions, Partners, Enablers, Global Business Model				
People	Acquire Capabilities (Skills & Talents) Align Culture & Resources	Set Goals-Communicate-Appropriate-Analyze-Review	Transform & Integrate into Digital Ecosystems	New Capabilities
Process	Define Signals per Core Efficiency Time Productivity & Resilience Feedbacks Regulations			New Delivery Mechanisms
Enabler	Cost Analytics Infrastructure & Technologies			New Insights & Market Leadership
Benefits Realization				





The Era of Disruption: From Surviving to Thriving

#Industry4.0, #i40, #Leaders4.0, #Leadership4.0, #4IR, #Asia4.0, #Africa4.0, #PM4.0, #PMIS4.0, #PMO4.0



INDUSTRY 4.0

Masterclass

10 September 2020, Malaysia

23 October 2020 Mauritius

Case Studies: covering cross-industry **Customer Expectation 4.0**, Sustainable Cloud Source Engagement, **Women Empowerment 4.0**, Beyond RPA Digitalization 4.0, **ConstruTech 4.0**, Governance Risk Compliance (GRC) 4.0, **FinTech 5.0**, AI-based IIOT Innovations, **Mixed Realities Decision Making**, Digital Well-Being, **Learning 4.0**, Living & Thriving 4.0 & **Thriving Action Plan 4.0**

Unleashing the Future

Faith Must Triumph over Hope & Fear



The TIME to ACT is Here & Now



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W: <http://www.teamsynthesis.net/PLCPortal/i40>





The Era of Disruption: From Surviving to Thriving

#Industry4.0, #i40, #Leaders4.0, #Leadership4.0, #4IR, #Asia4.0, #Africa4.0, #PM4.0, #PMIS4.0, #PMO4.0



INDUSTRY 4.0

Masterclass

10 September 2020, Malaysia

23 October 2020 Mauritius

The Sustainable Future is HERE

Faith Must Triumph over Hope & Fear

I Strategy 4.0

- **Customer Expectation 4.0**
STEP-F, Birth Youth Aged Micro Moments
- **Sustainable Cloud Source Engagement**
Multi-channel Integration
- **Women Empowerment 4.0**
Empowered Woman, Empowered World

II Process 4.0

- **Beyond RPA Digitalization 4.0**
Intelligent Process Automation
- **ConstruTech 4.0**
3D printing, Robots, Drones, Digitally-controlled Construction
- **Governance Risk & Compliance (GRC) 4.0**
Cognitive GRC Technology

V Thriving 4.0

Transformation Plan

IV Human Capital 4.0

- **Digital Well-Being**
Celebrating Diversity & Accelerated Performance
- **Learning 4.0**
Accelerated Learning, Unstoppable You
- **Living & Thriving 4.0**
Live-Work-Play & Communicating-Connecting-Socializing

III Technology 4.0

- **FinTech 5.0**
Cashless Everything
- **AI-based IIOT Innovations**
Innovating SMART IIoT: Sense, Analyze & Decide
- **Mixed Realities Decision Making**
Revolutionizing Communication-Connection-CoCreation



Implementation 4.0 Key Learning Outcome:

- Resolve** Industry 4.0 & Digitalization Implementation Issues
- Update** the latest state of Industry 4.0 & the Digitalization ecosystem in Mauritius/Africa
- Understand** the latest emerging technologies, operational excellence & leadership skills to be 4.0 Ready
- Valuable** networking and peer sharing of ideas and challenges
- Learn** from Case Studies (Benefits, Mistakes & Policy Support)
- Outline** 2021 Transformational Plan



E: PLCSecretariat@teamsynthesis.com

W: <http://www.teamsynthesis.net/PLCPortal/i40>



LEADERSHIP 4.0 MASTERCLASS

RODRIGUES 9 MAY 2020

PARTICIPANT DETAILS

Title (Mr/Mrs/Ms/Prof/Dr):	Family Name (Surname):	First Name:
<input type="text"/>	<input type="text"/>	<input type="text"/>
Organizational:	<input type="text"/>	
Personal:	<input type="text"/>	
Mobile Number: (WhatsApp)	<input type="text"/>	
Date of Birth: (DD/MM/YYYY)	Total Working Years:	Meal Preference: (Veg/NonVeg)
<input type="text"/>	<input type="text"/>	<input type="text"/>
Company / Organization :	Designation:	
<input type="text"/>	<input type="text"/>	
Company BRN :	Company SST:	
<input type="text"/>	<input type="text"/>	
Official Mailing Address:		
<input type="text"/>		

REGISTRATION DETAILS

☐ **MQA Approved**
Leadership 4.0 Intermediate (Rodrigues), 9 May 2020
(1-day Leadership 4.0 Masterclass)

NUMBER OF PARTICIPANTS

Local	Overseas
Rs 18,000/pax	USD 1,000/pax

Contact us for special Early Bird /Group Registration pricing.

PAYMENT INFORMATION

Please **invoice** my company/organisation and payment will be made prior to the start of the Course.

PAYMENT METHOD

The only method of payment acceptable is via Telegraphic Transfer to the bank account of the Team SYNthesis (Mauritius & Africa) Ltd. Payment must be received 10 days before the start of the course.

Swift Code: STCBMUMU
Account Name: Team SYNthesis (Mauritius & Africa) Ltd
Bank Account No: 610 301 0003 7432
Bank Name: State Bank of Mauritius
Bank Address: State Bank Tower
1 Queen Elizabeth II Avenue
Port Louis
Mauritius

CONFIRMATION

- Registration is on a first-come-first-served basis
- To confirm your registration(s), all registration form(s) must be accompanied with a Letter of Undertaking (LoU) on the company's letterhead

ENQUIRIES & REGISTRATION

Team SYNthesis (Mauritius & Africa) Ltd
4A Hitchcock Avenue, Quatre Bornes
Tel: 465-0048 / 454-6730 / 5256-3090 / 454-7719
Fax: 454-6730

Email: i40Secretariat@teamsynthesis.com

Rodrigues:
<http://www.teamsynthesis.net/PLCPortal/Public/Register.aspx?ID=255&type=Training>

More Details (website): <http://www.teamsynthesis.net/i40/>

VENUE & ACCOMODATION

Cotton Bay Hotel, Rodrigues

***The organizers reserve the rights to change the venue at their discretion*

[PAYMENT POLICY] Payment is due in full at the time of registration. Full payment is mandatory for event attendance.

[CANCELLATIONS & SUBSTITUTIONS] Cancellations received in writing to the Course Secretariat at PLCSecretariat@teamsynthesis.com at least 10 working days prior to the beginning of the Course will be accepted and all fees refunded will be less a RM100 administrative fee. You may substitute participants at least 5 working days prior to the beginning of the Course. If you were accorded special rates but the person replacing you does not qualify, the difference will have to be topped up. The full name and details of the replacement person must be advised in writing to the Course Secretariat at PLCSecretariat@teamsynthesis.com at the point of the notification. No refunds are given for any late cancellations, non-attendance (no-show) or partial attendance at the Course.

[VENUE POLICY] The Organizers reserve the rights to change the venue at their discretion.

Mauritius 4.0

2019 i40 MASTERCLASS

4.0 Leadership

Rebooting Strategic Innovation in the Industry 4.0 Era



Call for Action to implement the crafted Industry 4.0 (i40) Plan in the Leadership 4.0 Masterclass drawing on successful 2019 i40 Implementation insights received local and international multi-industry participation from Mauritius, Malaysia, France, UK and Singapore. This annual Implementation Masterclass will feature more 2020 i40 success stories in its next edition on 10 September 2020 (KL) & 23 October 2020 (Mauritius).



The 1-day Industry 4.0 Implementation Masterclass was held on 25 October 2019, attended by about **130 local and international participants** from all sectors and industries. Facilitated by nine seasoned industry practitioners, the insights from successfully implemented i40 projects were shared, deliberated and incorporated into the best way forward to transform and create **Professional 4.0, Workforce 4.0, Process & TOM 4.0, Organization 4.0** and **Malaysia 4.0**.



The Masterclass covered the following key implementation considerations:

- Strategy 4.0**, facilitated by Team SYNthesis CEO, Chee-Peng TAN, MCB Consulting Services CEO, Jean Michel FELIX & SME 4.0 Expert Datuk Sheikh Ghazali ABOD
- Process 4.0**, facilitated by Harel Mallac Technologies GM, Shateeaum SEWPAUL, SME Mauritius Chairman Peter Neubert & NanoBNK CEO, Jessen Valaythen
- Technology 4.0**, facilitated by Aethis CEO, Marc ISRAEL
- Human Capital 4.0**, facilitated by Neurocloud
- Action Plan 4.0**, facilitated by Team SYNthesis CEO, Chee-Peng TAN.

With Industry 4.0 (i40) **mobility-based** delivery mechanism, the following areas were discussed, deliberated in breakout sessions and objective evidence provided:

- Current Focus & Future Trends
- Value Driver, Challenge & Approach
- Three Case Studies highlighting successful outcome
- Lessons Learnt (Challenges & Insights)
- The Humanizing Approach.

The next edition of this annual event – the **23 October 2020 i40 Implementation Masterclass** - will further assist the participating companies to **fine-tune their i40 implementation Plans** in their endeavor to be **i40-ready by 2025**. The time is **HERE** and **NOW!**



Leadership 4.0 Masterclass

25 October 2019, Mauritius

Malaysia 4.0

2019 i40 MASTERCLASS



Call for Action to implement the crafted Industry 4.0 (i40) Plan in the Leadership 4.0 Intermediate Masterclass drawing on successful i40 Implementation insights received local and international multi-industry participation from Mauritius, Malaysia, India and Singapore. This annual Implementation Masterclass will feature more i40 success stories in its next edition on 10 September 2020 (KL) & 23 October 2020 (Mauritius).



The 1-day Industry 4.0 Implementation Masterclass was held on 26 September 2019, attended by about **30 local and international participants** from all sectors and industries. Facilitated by three seasoned industry practitioners, the insights from successfully implemented i40 projects were shared, deliberated and incorporated into the best way forward to transform and create **Professional 4.0, Workforce 4.0, Process & TOM 4.0, Organization 4.0** and **Malaysia 4.0**.



The Masterclass covered the following key implementation considerations:

- Strategy 4.0**, facilitated by Team SYNthesis CEO, Chee-Peng TAN
- Process 4.0**, facilitated by Team SYNthesis Global Product Head, Joyce WONG
- Technology 4.0**, facilitated by Team SYNthesis CEO, Chee-Peng TAN
- Human Capital 4.0**, facilitated by NEUROCLOUD
- Action Plan 4.0**, facilitated by Team SYNthesis CEO, Chee-Peng TAN.

With Industry 4.0 (i40) **mobility-based** delivery mechanism, the following areas were discussed, deliberated in breakout sessions and objective evidence provided:

- Current Focus & Future Trends
- Value Driver, Challenge & Approach
- Three Case Studies highlighting successful outcome
- Lessons Learnt (Challenges & Insights)
- The Humanizing Approach.

The next edition of this annual event – the **10 September 2020 i40 Implementation Masterclass** - will further assist the participating companies to **fine-tune their i40 implementation Plans** in their endeavor to be **i40-ready by 2025**. The time is **HERE** and **NOW!**



INDUSTRY 4.0 CONFERENCE

26 September 2019, Malaysia

Mauritius & Africa 4.0 2018 i40 MASTERCLASS



The 1-day Industry 4.0 Implementation Masterclass was held on 26 October 2018, attended by about **50 local and international participants** from all sectors and industries. Facilitated by two seasoned industry practitioners, the insights from successfully implemented i40 projects were shared, deliberated and incorporated into the best way forward to transform and create **Professional 4.0, Workforce 4.0, Process & TOM 4.0, Organization 4.0** and **Mauritius 4.0**.

Call for Action to implement the crafted Industry 4.0 (i40) Plan in the Leadership 4.0 Intermediate Masterclass drawing on successful i40 Implementation insights received local and international multi-industry participation from Mauritius, Malaysia, India and Singapore. This annual Implementation Masterclass will feature more i40 success stories in its next edition on **26 September 2019 (KL) & 25 October 2019 (Mauritius)**.



The Masterclass covered the following key implementation considerations:

- Strategy 4.0, facilitated by Team SYNthesis CEO, Chee-Peng TAN
- Process 4.0, facilitated by Team SYNthesis CEO, Chee-Peng TAN
- Technology 4.0, facilitated by Aethis CEO, Marc ISRAEL
- Human Capital 4.0, facilitated by Team SYNthesis CEO, Chee-Peng TAN
- Action Plan 4.0, facilitated by Team SYNthesis CEO, Chee-Peng TAN

With Industry 4.0 (i40) **mobility-based** delivery mechanism, the following areas were discussed, deliberated in breakout sessions and objective evidence provided:

- Current Focus & Future Trends
- Value Driver, Challenge & Approach
- Three Case Studies highlighting successful outcome
- Lessons Learnt (Challenges & Insights)
- The Humanizing Approach.

The next edition of this annual event – the **25 October 2019 i40 Implementation Masterclass** - will further assist the participating companies to **fine-tune their i40 implementation Plans** in their endeavor to be **i40-ready by 2025**. The time is **HERE** and **NOW!**



INDUSTRY 4.0 Masterclass

26 October 2018, Mauritius

Mauritius & Africa 4.0 2018 i40 BLUEPRINTING



The 2-day Industry 4.0 Blueprinting Conference, officiated by the Honourable Vice Prime Minister, Mrs Fazila JEEWA-DAUREEAWOO, was held on 26-27 September 2018, attended by about 200 local and international participants from all sectors and industries. About 15 Distinguished Speakers – from Europe, Asia, USA, Africa and Mauritius, and 34 local and international Panellists engaged and deliberated on the best way forward to transform and create

Call for Action to craft the Industry 4.0 (i40) Plan in the Leadership 4.0 Workshop programme focusing on i40 Blueprinting received local and international multi-industry participation supported by the PMO, and arguably the largest gathering of key i40 Thought Leaders and Distinguished Speakers from Europe, Asia, USA & Africa. Follow-up 26 October 2018 Masterclass promises implementation insights for organizations that have crossed the i40



The Conference has 5 high interactive and intense 270-min Panel sessions covering 76 key areas of interest in the following tracks:

- Business 4.0, chaired by Team SYNthesis CEO, Chee-Peng TAN
- Industry 4.0, chaired by MITIA President, Dev SUNNASY
- Technology 4.0, chaired by Harel Mallac Technologies GM, Shateeam SEWPAUL
- Human Capital 4.0, chaired by ex MauBank CEO, Sridhar NAGARAJAN
- Socio-Economic Development 4.0, chaired by EDB Chairman, Charles CARTIER.

Uniquely organized with Industry 4.0 (i40) mobility-based delivery mechanism, leading local and international i40 practitioners deliberated and shared the lessons learnt from successful i40 initiatives around the world which would enable the participating companies to commence their planning activities with hindsight, insights and wisdom.

The follow-up 26 October 2018 i40 Implementation Masterclass will assist the participating companies to fine-tune their i40 implementation Plans in their endeavor to be i40-ready by 2025. The time is **HERE** and **NOW!**



INDUSTRY 4.0 CONFERENCE

26-27 September 2018, Mauritius

Mauritius & Africa 4.0

2017 i40 PRIMER



Line in the Sand drawn in the Leadership 4.0 Primer with enthusiastic multi-industry participation supported by key thought leaders and distinguished speakers from Asia & Africa. Follow-up 26-27 September 2018 Conference promises even greater coverage and insights



More than 100 delegates across the key industries of FSI, Hospitality, Sugar, Textile, ICT, Media, SME, Construction, Automotive, Professional Services, Education, Medical, Logistics & Transportation, Public Sector and

Manufacturing participated enthusiastically and could now craft **blueprints and action plans** to address the impacts to Businesses, Government, Society & Individuals in Mauritius supported by the **adaptive leadership** to be compassionate and engaging.



More than **12 Keynote and distinguished Industry Guest Speakers** graced the occasion to share **insights** of Industry 4.0 & Digitalization, the **current state** of Industry 4.0 and the Digitalization **Ecosystem** in Mauritius as well as the **Emerging Technologies, Operational Excellence & Leadership 4.0-ready** skills.



Artificial Intelligence (AI) & Big Data, Robotics, IIOTs, Cloud Computing, Augmented Reality, FinTech-SMART Factory-SMART Farming-SMART Textile-SMART Hospitality, Disintermediation & Disruptive Innovation, CyberSecurity, STEM, Digital Economy, Digital Employees, Digital IQ & Leadership 4.0



INDUSTRY 4.0

PRIMER

13 November 2017, Mauritius